











## Our COVID-19 safety charter

! Keeping our patients and staff safe is our main priority !

We have new measures in place and these are designed with your health and wellbeing in mind.

Your experience when visiting the practice will be a little different.

<p><b>Pre -appointment</b> </p> <ul style="list-style-type: none"> <li>➤ We will contact you to make an appointment and ask you some health-related questions.</li> <li>➤ We will send you information before your appointment date.</li> </ul>	<p><b>Arrival etiquette</b> </p> <ul style="list-style-type: none"> <li>➤ To limit the number of people into the practice, please ensure you don't turn up too early or be late.</li> <li>➤ Please come alone, unless necessary, and only bring essential belongings.</li> </ul>
<p><b>Social distancing</b> </p> <ul style="list-style-type: none"> <li>➤ We've adjusted our waiting areas and spread out appointments – so you can maintain safe social distancing.</li> </ul>	<p><b>Protective screens</b> </p> <ul style="list-style-type: none"> <li>➤ You'll notice we have installed glass screens at the front desk, this will keep you and our staff safe when you check in or rebook another appointment.</li> </ul>
<p><b>Maintain essential hygiene</b> </p> <ul style="list-style-type: none"> <li>➤ You must clean your hands as you enter the practice using the hand sanitizing gel provided.</li> <li>➤ We also have a hand wash facility room available.</li> </ul>	<p><b>PPE</b> </p> <ul style="list-style-type: none"> <li>➤ You will be asked to wear a mask on arrival.</li> <li>➤ Our staff will be wearing appropriate personal protective equipment to ensure their safety – as well as yours.</li> </ul>
<p><b>COVID-19 status</b> </p> <ul style="list-style-type: none"> <li>➤ You will be asked screening questions at your appointment.</li> </ul>	<p><b>More frequent deeper cleans</b> </p> <ul style="list-style-type: none"> <li>➤ We are performing deeper, thorough and more frequent cleans – especially in our surgeries.</li> <li>➤ These are scheduled throughout the day to fit around appointments.</li> </ul>

